

Skylark to Install Self-Checkout Counters at Over 800 Stores by the End of 2022

SKYLARK HOLDINGS CO., LTD. (Headquarters: in Musashino City, Tokyo; Chairman, President and CEO: Makoto Tani; TSE Prime Market: Stock code: 3197, hereafter “Skylark”) has announced that self-checkout counters will be introduced at over 800 stores including Gusto, Bamiyan, Jonathan’s and Syabu-Yo, from July 2022 in stages.



【Purpose of Introducing Self-Checkout Counters】

- To improve customer satisfaction by reducing wait times at checkout
- To provide better customer service by allowing employees to focus on other services
- To increase store operation efficiency

【Details of Self-Checkout Counters】

- Credit card, e-money and QR code payments are accepted (excluding cash).
- Points can be awarded (T-point, d-point, Rakuten point*) *Rakuten point will be available from August
- Stores with self-checkout counters will be used alongside with manned check-out counters

【Brands Scheduled to Have Self-Checkout Counters Installed】

- Gusto, Bamiyan, Jonathan’s and Syabu-Yo (at over 800 stores by the end of 2022)

Skylark will continue to create new customer experiences by responding quickly to changing market demands and utilizing digital technologies.

【Company Information】

Company Name : SKYLARK HOLDINGS CO., LTD.
Representative : Makoto Tani, Chairman, President & CEO
Business Activities : Food services and related businesses
Listed Market : Prime Market of the Tokyo Stock Exchange (TSE code 3197)
Group Stores : 3,090 stores including overseas locations (as of May 31, 2022)

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